

Deborah.Easterling

From: Jocelyn.Boyd
Sent: Wednesday, October 02, 2013 11:13 AM
To: charles.terreni@terrenilaw.com; selllott@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Cc: Deborah.Easterling; Tricia.DeSanty
Subject: FW: There is a VERY strong chemical smell in our Tega Cay water -- especially hot water from the kitchen tap

From: dale1102@aol.com [<mailto:dale1102@aol.com>]
Sent: Wednesday, October 02, 2013 11:08 AM
To: harringc@dhec.sc.gov; Campbell, Chad; Jocelyn.Boyd; cfunderburk@tegacay.com; tcwateradvisory@hotmail.com
Subject: There is a VERY strong chemical smell in our Tega Cay water -- especially hot water from the kitchen tap

I was curious if anyone else in Tega Cay has reported a VERY STRONG odor when they run their water -- especially hot water -- from the tap. I don't notice this when I shower but I have noticed this smell for about 2 weeks whenever I cook and use the kitchen faucet. It's gotten so bad that my husband -- who usually doesn't notice things like this! -- actually commented on it last night, which made me worry even more.

It's not exactly a chlorine smell but it's a chemical cleaning/disinfectant smell -- like something you'd smell in a public restroom (I'm not trying to be funny -- just trying to describe the odor). In fact, when I first smelled it, I thought I had spilled something on my counter. It was THAT strong and had THAT MUCH of a similarity to the smell of a disinfectant/cleaning product.

Something that smells THIS strong can't possibly be safe in our water....and if, in fact, TCWS need to add something THIS strong to make our water safe to drink, what on earth is REALLY going on with the water???

I would love to know if anyone else has noticed this and -- most importantly -- if the water is truly safe to drink right now. I know there have been incidents when TCWS was supposed to issue a boil-water advisory but residents never heard about it. To be safe, I have been drinking bottled water only for the past couple of weeks but seriously -- for the rate I pay TCWS, I shouldn't have to buy 5 cases of water every Sunday. That's an extra expense that one should not HAVE to incur (unless by choice), provided that the water company is doing their job and delivering safe drinking water.

Regards,

Dale Barr